

8 February 2017

To Whom It May Concern

Re: Custodian Underwriting Agency – Ceasing Operations 1 March 2017

We refer to email correspondence recently issued by Custodian Underwriting Agency. We would like to provide some clarification on the details provided and more clearly explain Custodian's relationship with SURA.

SURA Hospitality ABN 61 060 176 543 AFSL 255 319 (SURA Hospitality) and SURA Commercial as a Trading Name of SURA Pty Ltd (SURA) ABN 36 115 672 350 AFSL 294313 previously entered into an arrangement to assist Custodian with their renewal and new business requirements effective from 1 December 2016.

This arrangement will cease on 28 February 2017 at 4pm, after which time Custodian will no longer be able to arrange, enter into or administer risks utilising either SURA Hospitality and/or SURA Commercial brands.

For all policies placed with us by Custodian from 1 December 2016 to 28 February 2017, SURA will continue to manage any claims that arise. For claims, please contact claims@sura.com.au or telephone 02 9930 9500.

For endorsements, cancellations and other queries please contact Custodian in the usual way.

SURA will be happy to accommodate renewal and/or new business requests for all policies commencing 1 March 2017. For more information, please contact Dean Fiddes on dean.fiddes@sura.com.au or telephone 02 4357 3891.

Yours faithfully



Angie Zissis
Managing Director