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# SURA MOTOR DEALERS

# MOTOR DEALERS PACKAGE POLICY RENEWAL QUESTIONNAIRE

## **IMPORTANT NOTICES**

The information you provide in this document and through any other documentation, either directly or through your insurance broker, will be relied upon by the insurers to decide whether or not to accept your insurance as proposed and if so, on what terms.

Every question must be answered fully, truthfully and accurately. If space is insufficient for your answer, please use additional sheets, sign and date each one and attach them to this document.

If you do not understand or if you have any questions regarding any matter in this document, including these Important Notices, please contact us or your insurance broker before signing the Declaration at the end of this document. Unless we have confirmed in writing that temporary cover has been arranged, no insurance is in force until the risk proposed has been accepted in writing by us and you have paid or agreed to pay the premium.

## **DUTY OF DISCLOSURE**

This Policy is subject to the Insurance Contracts Act 1984 (Act). Under that Act You have a Duty of Disclosure.

Before You take out insurance with Us, You have a duty to tell Us of everything that You know, or could reasonably be expected to know, may affect Our decision to insure You and on what terms. If You are not sure whether something is relevant You should inform Us anyway.

You have the same duty to inform Us of those matters before You renew, extend, vary, or reinstate Your contract of insurance. The duty applies until the Policy is entered into, or where relevant, renewed, extended, varied or reinstated (Relevant Time).

If anything changes between when the answers are provided to Us or disclosures are made and the Relevant Time, You need to tell Us.

- reduce the risk;
- are common knowledge;
- We know or, in the ordinary course of Our business, ought to know; or
- We have indicated We do not want to know.

If You do not comply with Your duty of disclosure, We may be entitled to:

- reduce Our liability for any claim;
- cancel the contract;
- refuse to pay the claim; or
- avoid the contract from its beginning, if Your non-disclosure was fraudulent.

# CLAIMS MADE POLICY

Section 8 – Tax Audit and Section 9 - Occupational Liability are issued on a "claims made and notified" basis. This means that these sections of the Policy responds to:

- Claims first made against you and notified to the Insurer during the policy period arising from events after any retroactive date on the policy, and
- Events of which you first become aware during the policy period that could give rise to a future claim provided that you notify the Insurer during the policy period of the circumstances of such events and they arose after any retroactive date on the policy.

When the policy expires, no claims can be made on the policy even though the event giving rise to the claim may have occurred during the policy period.

# PRIVACY

We are committed to protecting your privacy in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs), which will ensure the privacy and security of your personal information.

The information provided in this document and any other documents provided to us will be dealt with in accordance with our Privacy Policy. By executing this document you consent to collection, use and disclosure of your personal information in accordance with our Privacy Policy. If you do not provide the personal information requested or consent to its use and disclosure in accordance with our Privacy Policy, your application for insurance may not be accepted, we may not be able to administer your services/products, or you may be in breach of your duty of disclosure.

Our Privacy Policy explains how we collect, use, disclose and handle your personal information including transfer overseas and provision to necessary third parties as well as your rights to access and correct your personal information and make a complaint for any breach of the APPs.

A copy of our Privacy Policy is located on our website at www.sura.com.au

Please access and read this policy.

If you have any queries about how we handle your personal information or would prefer to have a copy of our Privacy Policy mailed to you, please ask us.

If you wish to access your file please ask us.

#### AGENT OF INSURERS

In arranging this insurance, SURA Motor Dealers is acting under an authority given to it by insurers, and is acting as the agent of the insurer and not as your agent.

## **GENERAL INSURANCE CODE OF PRACTICE**

We proudly support the General Insurance Code of Practice.

The purpose of the Code is to raise the standards of practice and service in the general insurance industry.

The Code aims to improve:

- the quality, comprehension and accuracy of policy documents and other information provided to consumers;
- employee and agent training and supervision;
- Claims handling and dispute resolution.

For further information on the Code, please visit www. codeofpractice.com.au or alternatively You can request a brochure on the Code from Us.

Please answer questions fully	Please answer questions fully, use block letters and tick appropriate boxes						
Licensed Broker			AFSL				
Contact Name							
Phone							
Email							
Date							
Insured Name							
Number of Employees		Full Time	Part Time				
LOCATIONS							
1.							
2.							
3.							
4.							
5.							
6.							
Postal Address							
			State		Postcode		
PERIOD OF INSURANCE							
a) Commences 4pm on	/	/	and ends 4pm on	/	/	local standard time.	

b) Any subsequent period for which the Insured shall pay and the Insurer(s) shall agree to accept a renewal premium.

# SECTIONS

SECTIONS
Please provide a quotation for the following sections:
SECTION 1 – Industrial Special Risks
SECTION 2 – Crime
SECTION 3 – Hail Damage to Vehicles
SECTION 4 – Commercial Motor Composite
SECTION 5 – Broadform Public/Products Liability
SECTION 6 – Equipment Breakdown
SECTION 7 – Inland Transit
SECTION 8 – Tax Audit
SECTION 9 – Occupational Liability

#### **SECTION 1 – INDUSTRIAL SPECIAL RISKS**

# Please answer questions fully, use block letters and tick appropriate boxes

#### **RISK DETAILS**

Note: if multi-situations please advise for each

#### Construction

Walls:	Concrete	Brick	Metal	Other:			
Floor:	Concrete	Timber	Metal	Other:			
Roof:	Concrete	FC/AC	Metal	Other:			
Frame:	Concrete	Timber	Metal	Other:			
Height:	Single Storey	Multi Storey					
Condition of Premises:	Good	🗌 Fair	Poor				
Security							
Intruder Alarm in operation?	Yes	No	Local	Monitored			
Monitoring of alarm is via	Dedicated line	Securitel line	Digital dialer				
Who responds to alarm?	On site security	Security compan	Ŋ	Other:			
Areas alarmed?	External doors	□ Interior	□ Safe	Other:			
Is there a safe on premises?					Yes	No	
Are yards protected by fences/bollards/chains?							
Are entry points and driveways protected?						No	
Exterior security lighting?							
Security?							
Permanent night watchman?	Permanent night watchman?						
Are vehicle keys kept in office	e during trading hour	rs?			Yes	No	
Are vehicle keys kept in safe/s	security cabinet outs	side trading hours?			Yes	No	
Fire Protection							
Automatic fire sprinklers?					Yes	No	
Automatic fire/smoke detecto	rs?				Yes	🗌 No	
Fire hydrants?					Yes	No	
Fire hose reels?	Fire hose reels?						
Portable fire extinguishers?					Yes	No	
If Yes to any to the above, hav	/e appliances been s	serviced within the la	st 6 to 12 months?		Yes	No	
Please complete and return th	ne Risk Details Shee	t attached					

SECTION 4 – COMMERCIAL MOTOR COMPOSITE	
Are you aware of anyone comprising the Insured or any employee of the Insured who is likely to drive any vehicle cover by the Motor Composite Policy has, in the last 12 months:	
a) Been fined/convicted of a traffic offence?	Yes No
b) Had a driving licence endorsed, suspended or cancelled?	□ Yes □ No
c) Had any moving vehicle accidents or fines, or lodged a claim in connection with a motor vehicle?	□ Yes □ No
If Yes to any of the above, state full details:	
SECTION 5 - BROADFORM PUBLIC/PRODUCTS LIABILITY	
TURNOVER New vehicle sales	¢
	\$
Used vahicle sales	\$
Parts sales	\$
Services/repairs	\$
TOTAL	\$
NO. OF EMPLOYEES	
Workshop	\$
Authorised employees issuing statutory certificates	\$
All Other	\$
TOTAL (INCLUDING DIRECTORS)	\$
IMPORTS Are vehicles/parts imported directly?	Yes No
If Yes, please provide full detail:	
CONTRACTUAL LIABILITY	
Has the client (or representative of the client) entered into a contract, agreement, convenant, treaty, pact or similar in which the insured has knowingly or unknowingly assumed the responsibility for actions taken by another party?	🗆 Yes 🗌 No
If Yes, please provide full details:	

\* Please refer to the liability exclusion titled 'Contractural Liability' on pages sixty four and sixty five (64-65) of the Motor Dealers Insurance Solution wording (SMDPKG1.0 06 2018) for the scope of cover.

#### **SECTION 8 - TAX AUDIT**

#### CLAIMS MADE AND NOTIFIED BASIS OF COVERAGE

Some sections of the Motor Dealer Tax Audit Insurance Policy are issued on a 'claims made and notified' basis.

This means that these sections of the policy respond to:

- a) claims first made against you during the period of insurance and notified to the insurer during the period of insurance, provided that you were not aware at any time prior to the policy inception of circumstances which would have put a reasonable person in your position on notice that a claim may be made against him/he; and:
- b) claims made against you after the expiry of the period of insurance provided that, pursuant to section 40(3) of the Insurance Contracts Act 1984, you have given written notification to the insurer of facts which may give rise to a claim being made against you. Such notification must be given as soon as reasonably practicable after you become aware of the facts and prior to the time at which the policy expires. If you give written notification of facts the policy will respond even though a claim arising from those facts is made against you after the policy has expired. Please note that there is no right to obtain this protection under the terms of this policy and the effect of this policy is that you are not covered for such claims made after the expiry of the period of insurance.

We will pay for the professional fees incurred by you in connection with an audit of your financial or tax affairs in respect of your business by the Australian Taxation Office, or by another Commonwealth, State or Territory department, commenced and notified to us in the period of insurance.

#### We will not cover you under this section unless you:

- 1) lodge taxation and other returns and pay all taxes within three months of the time limits prescribed by statute or, if an extension is granted by the auditor, within the further period granted;
- 2) respond to letter, requests and enquiries from the auditor within a reasonable time; and
- 3) make full and complete declarations of all relevant liabilities, income and capital gains derived by you and of all Commonwealth, State or Territory taxation liabilities due to be paid or remitted by you during each year of income, and all deductions including capital losses or other amounts claimed by you in respect of the same period.

For the purpose of this section, the audit commences at the time you or your professional adviser first receives notice that the auditor proposed to conduct an audit and is completed when:

- 1) the auditor has given written notice to that effect;
- 2) the auditor notifies you that it has made a concluded decision about your returns;
- 3) when the auditor has issued an assessment or amended assessment of your returns; or
- 4) in the absence of (1), (2) or (3) above where your professional adviser declared in writing that such an audit has been concluded.

#### LIMIT OF INDEMNITY

\$10,000	\$20,000	\$50,000	\$100,000	
No. of Persons	s:		No. of Direct	ors:
REQUESTED EX	XCESS(ES)			
\$			or 10% of th	e Professional Fee whichever is the greater
OPTIONAL COV	IERS			
Director Tax P	robe			Yes No
If Director Tax	Audit option is re	quired, please indi	vidually list the directors bel	ow;
1.			2.	
3.			4.	
Investigation (	Cover		\$	
Superannuatio	on Cover		\$	

# SECTION 8 - TAX AUDIT (CONT)

GENERAL	QUESTIONS

Yes No
Yes No

#### **SECTION 9 - OCCUPATIONAL LIABILITY**

#### 1. CLAIMS MADE AND NOTIFIED BASIS OF COVERAGE

Some sections of the Motor Dealers Occupational Liability Insurance Policy are issued on a 'claims made and notified' basis.

This means that these sections of the policy respond to:

- a) claims first made against you during the period of insurance and notified to the insurer during the period of insurance, provided that you were not aware at any time prior to the policy inception of circumstances which would have put a reasonable person in your position on notice that a claim may be made against him/her; and:
- b) claims made against you after the expiry of the period of insurance provided that, pursuant to section 40(3) of the Insurance Contracts Act 1984, you have given written notification to the insurer of facts which may give rise to a claim being made against you. Such notification must be given as soon as reasonably practicable after you become aware of the facts and prior to the time at which the policy expires. If you give written notification of facts the policy will respond even though a claim arising from those facts is made against you after the policy has expired. Please note that there is no right to obtain this protection under the terms of this policy and the effect of this policy is that you are not covered for such claims made after the expiry of the period of insurance.

#### 2. RETROACTIVE DATE

If a retroactive date applies to a section of this policy then it means that cover is excluded for any wrongful act occurring or committed prior to the Retroactive Date.

Our policy also contains provisions that exclude cover for any wrongful act occurring or committed by a subsidiary company and it's directors, officers or employees prior to it's acquisition or creation by the Insured.

#### 3. TYPE OF ORGANISATION

What type of organisation is the Company?

ASX listed public company	Proprietary company	
Not-for-profit	Company limited by guarantee	

Other (please specify):

#### 4. DETAILS OF ULTIMATE HOLDING COMPANY

Is the Company a subsidiary company of another compar	ls t	the	Company	a subsidiarv	/ company	of another	company	/?
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🗌 Yes 🗌 No

If Yes, please advise name of ultimate holding company, country of registration and website address.

#### 5. DETAILS OF EMPLOYEES, REVENUE AND ASSETS

Please state Company's and its subsidiary companies' employees, revenue and assets as follows

	TOTAL REVENUE	TOTAL ASSETS	NET ASSETS
AUSTRALIA	\$	\$	\$
ELSEWHERE	\$	\$	\$
TOTAL	\$	\$	\$

#### **6. ROADWORTHY CERTIFICATES**

Please state the number of authorised employees who issue roadworthy certificates:

SI	ECTION 9 - OCCUPATI	ONAL LIABILITY (CONT)				
7.	DIRECTORS' AND OFF	TCERS' DETAILS				
a.		irrent director or officer of the or past) ever been declared ba		iary	Yes	No
	lf "Yes", please provi	de details of the name of dire	ector/ officer and the dat	te declared bankrupt.		
b.	(current or past) ever	rrent director or officer of the been a director or officer of a ion or provisional liquidation?	an organisation placed i		Yes	□ No
	If Yes, please provide	e details of: Name of Director	Officer, name of organi	sation, date and details of rece	ivership/ li	quidation.
	OUTSIDE DIRECTORSI	2014				
Do th	o any of the directors, ey held (at the specific	officers or employees of the o c request of the Company or i at status in any outside entitie	ts subsidiary companies	s) any outside directorships	☐ Yes	No
		e following details for each ou latest annual report for each o		Outside Directorship cover is		
			DETAILS OF ANY DIRECTO	DRS & OFFICERS INSURANCE PROV	IDED BY TH	E OUTSIDE ENTITY
01	JTSIDE ENTITY	COUNTRY OF REGISTRATION	LIMIT	INSURER	POLICY NU	IMBER
		ONS AND CAPITAL RAISINGS				Νο
				restructuring in the last 3 years nel affecting 20% or more of the		
		location within the past 3 ye	•		Yes	□ No
С.	Does the Insured ant	icipate any redundancies, sta	ff reductions or facility	closures in the next 18 months	? 🗌 Yes	🗌 No
d.	Does the Insured have the next 12 months?	ve any plans to acquire, sell, c	lispose of or merge with	h any company or business in	Yes	No
e.		of any proposals relating to the company in the next 12 mc		pany or its subsidiary	☐ Yes	No
lf	Yes, to any of the abov	ve please provide details:				
10	. INSOLVENCY COVER					
Tł	ne policy contains an ir	nsolvency exclusion. Do you v	want the insolvency exc	lusion removed?	☐ Yes	□ No
lf	Yes, please attach a co	opy of the Company's last and	nual report and account	s to this Application Form and	advise:	
а.	in the financial positi	report and accounts were iss on, capital structure or opera ght materially affect the finar	tion of the Company or	its subsidiary	☐ Yes	No
b.		ors or officers aware of facts s subsidiary companies to me			□ Yes	No
lf	Yes, to a) or b) please	provide details:				

SECTION 9 -	<b>OCCUPATIONAL</b>	LIABILITY	CONT

# 11. CLAIMS HISTORY

For the purpose of answering this question, please note that reference to "Company" includes all of its past and current subsidiaries.

а.	Has any claim ever been made or civil, criminal or regulatory proceedings brought against the Company or any director, officer or employee (whether as directors, officers or employees of the Company or any other company), in respect of the risks of the kind to which this Application Form relates?	Yes	No
b.	Has any director, officer or employee ever received a notice to attend an official investigation, examination, inquiry or other proceedings ordered or commissioned by an official body or institution, in respect of the risks of the kind to which this Application Form relates?	Yes	□ No
С.	During the last 5 years, has the Company suffered any loss as a result of any dishonest or fraudulent act o any employee, in respect of the risks of the kind to which this Application Form relates?	f Ves	No
lf	you answered Yes to any of the above questions, please provide full details using a separate sheet.		
12.	KNOWN CIRCUMSTANCES		
	r the purpose of answering this question, please note that reference to "Company"includes all of its past ar bsidiary companies.	nd curren	t
	ter enquiry, are any of the directors or officers of the Company aware of any act, omission, conduct, fact, e atter which might reasonably be expected to:	vent, circ	umstance or
а.	give rise to a claim or lead to civil or criminal proceedings against the Company or any director, officer or employee?	☐ Yes	No
b.	result in the Company or any director, officer or employee being required to attend an official investigation, examination, inquiry or other proceedings?	☐ Yes	No
١f	you answered Yes to any of the above questions, please provide full details using a separate sheet.		
	s agreed that if such facts, circumstances or situations exist, whether or not disclosed, any claim a cluded from this proposed coverage.	rising fro	om them is
13.	CURRENT INSURANCE		
a.	Does the Insured currently hold any Occupational Liability Insurance, Management Liability Insurance, Directors and Officers Liability Insurance, Employment Practice Liability Insurance, Superannuation Fund Trustee Liability Insurance or Fidelity Insurance?	Yes	🗌 No
	If Yes, please provide details:		
	Insurer: Policy Period:		
	Limit: Excess:		
b.	Has any insurer, in respect of the risks to which this Application Form relates, ever (due to factors that related to the assessment of the particular risk):		
	i. declined a proposal, refused renewal or terminated an insurance?	Yes	□ No
	ii. declined an insurance claim by the Insured or reduced its liability to pay an insurance claim in full (other than by application of an Excess)?	☐ Yes	No
	If Yes, to i or ii, please provide details:		

SI	SECTION 9 - OCCUPATIONAL LIABILITY (CONT)								
14	. LIMITS AND	PERIOD OF IN	SURANCE						
a.	Please state	Managemen	t Liability Limit	of Liability r	equired:				
	\$1,000,00	00	\$2,000,000	0	\$5,000,000		\$10,000,000		
	Is Fidelity co	over required?	Yes No	0					
	lf Yes, pleas	e specify limi	t						
	□\$25,000		\$50,000		\$100,000		Other: Please spec	ify \$	
b.	Please state	Errors and O	missions Limit	of Liability r	equired:				
	\$1,000,00	00	\$2,000,000	0	□\$5,000,000		\$10,000,000		
C.			iability cover re aggregate in r		sed car dealers)			☐ Yes	□ No
	lf Yes, does	the Insured h	ave a formal te	rmination of	employment p	olicy?		Yes	No
15	. OPTIONAL E	XTENSION TO	COVER COMPAI	NY PECUNIAI	RY PENALTIES				
			Company Pec gregate in resp					Yes	□ No
lf	"Yes", Please	answer the fo	ollowing:						
a.	(other than t		nces) imposed		or penalty or in eral,State, Territo			□ Yes	□ No
b.	give rise to a	a fine or pena	lty (other than t	for traffic off	or circumstance ences) being in rnment or other	nposed on tl	he	☐ Yes	□ No
lf	Yes, to a or b	please provid	e details:						
16	. STAMP DUTY	DECLARATIO	N						
ΡI	ease provide	a breakdown	of revenue by I	location as fo	ollows:				
NS	SW	VIC	QLD	SA	WA	TAS	ACT	NT	OVERSEAS

# DECLARATION AND AUTHORISATION

1. Has	anyone comprising the insured either alone or jointly with others:	
a)	Had any insurance declined or cancelled, renewal refused, claim rejected or special conditions imposed by an insurer?	Yes No
b).	In the last three years claimed on any insurance for, or suffered any loss or damage by, any event to be insured by this proposed insurance?	Yes No
2. Hav	re you or any person insured under this policy:	
a)	Been declared bankrupt or made an agreement with your creditors?	Yes No
b)	Been convicted of any criminal offence(s)	Yes No
	there any special or unusual hazards existing which will increase the likelihood of loss, damage, truction or liability?	🗌 Yes 🗌 No
١f ١	Yes, to a), b), or c) please give details	

This Declaration must be signed by the intending insured as the Proposer(s). If the intending insured is a company, partnership or other business venture or involves more than one person or entity, then the person signing this declaration must be the one authorised to sign on behalf of all persons/entities identified as the intending insured.

Before completing this document, I/We have read and understood the information herein, including the Important Notices.

The answers given in this document and any other information supplied by the intending insured or by any other party on their behalf, are truthful and accurate.

I/We understand that SURA Motor Dealers Pty Ltd are relying on information supplied herein to decide whether or not to accept or reject this risk and that no material information has been knowingly withheld.

I/We acknowledge that by submitting this completed Proposal Form (with any other information) I/ We consent that the insurer may use and disclose my/our personal information in accordance with the "Privacy Statement" at the beginning of this Proposal Form. This consent remains valid until I/We alter or revoke it by written notice.

I/We also undertake to advise any changes to my/our personal information.

NAME OF FIRM	
SIGNATURE	
	(This Proposal is be signed by a Principal, Partner or Director of the Proposed Insured)
TITLE OF SIGNATORY	
FULL NAME	
DATE	